

POLICY AND RESOURCES SCRUTINY COMMITTEE – 21ST JANUARY 2014

SUBJECT: HALF-YEARLY UPDATE ON IMPROVEMENT OBJECTIVE 6 (2013/14) -

IMPROVE THE AVAILABILITY OF PRIVATE AND PUBLIC SECTOR

HOUSING

REPORT BY: INTERIM CHIEF EXECUTIVE

1. PURPOSE OF REPORT

1.1 The purpose of this report is to provide members of the Policy and Resources Scrutiny Committee with a half-yearly update on progress made against Improvement Objective 6 – Improve the availability of private and public sector housing to reduce the number of residents who may become homeless.

2. SUMMARY

- 2.1 This report outlines progress made to date against the actions contained within Improvement Objective 6.
- 2.2 Good, steady progress at the half-yearly stage is being made against the actions contained with the Improvement Objective.

3. LINKS TO STRATEGY

- 3.1 Improving Lives and Communities: Homes in Wales (Welsh Government, 2010) which sets out the national context on meeting housing need, homelessness, and housing-related support services.
- 3.2 Caerphilly Delivers (Single Integrated Plan, 2013): P2: "Improve standards of housing and communities, giving appropriate access to services across the county borough."
- 3.3 People, Property, Places: A Housing Strategy for Caerphilly County Borough (2008-2013) provides the context for the provision of housing and related services in the county borough.

4. THE REPORT

- 4.1 The Local Government Measure 2009 requires all local authorities in Wales to establish and publish a set of priorities called Improvement Objectives. The Wales Audit Office use Improvement Objectives and other data/information to evaluate the council's likelihood of improvement.
- 4.2 In assessing the progress of an Improvement Objective, there is no criterion as to what constitutes success. Progress is normally summarised as being Successful, Partially

Successful or Unsuccessful. This is largely a judgement call from those delivering the service and the Council Members scrutinising that judgement.

- 4.3 In terms of overall performance made in the first six months against IO6 the following applies:
 - Risks all risks have been reassessed in accordance with corporate guidance. Two risks
 are assessed as being high and seven as being medium. No risks have been assessed
 as being low. None of the risks have increased or reduced since first being assessed.
 - Tasks/Actions the performance of each action has been reviewed. In total, there are
 twenty actions. Three actions have been completed and good progress is being made
 against the other seventeen actions. All of the remaining actions are on track to be
 completed by their target dates.
 - Performance Indicators There are eight performance indicators. All of the indicators bar one are monitored on a quarterly basis. These seven indicators are currently on track to meet their end of year targets.
- 4.4 In terms of the completed actions we have successfully:
 - Reconfigured the housing advice section to enhance the focus on homelessness
 prevention, including the recruitment of one (FTE) homelessness prevention officer. The
 reconfiguration will allow us to improve the level of service we provide to people who may
 be homeless or threatened with homelessness.
 - Amended the procurement practices in respect of minor works of adaptation. This will further reduce waiting times for clients.
 - Implemented a revised procedure for minor works of adaptation for housing association tenants. The revised procedure will increase the level of available funding for private sector clients.
- 4.5 Full details of the risks, actions and performance indicators are provided in Appendix 1.

5. EQUALITIES IMPLICATIONS

5.1 An equalities impact assessment (EIA) is not needed because the issues covered in this report are for information purposes only, therefore, the council's full EIA process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial Implications directly associated with this report.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications directly associated with this report.

8. CONSULTATIONS

8.1 All responses from consultation have been incorporated into this report.

9. RECOMMENDATIONS

- 9.1 It is recommended that Scrutiny, along with Officers, reach agreement on the success or otherwise of the Improvement Objective.
- 9.2 It is further recommended that should the Improvement Objective not be judged successful Scrutiny consider means of monitoring future progress towards achieving success.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To ensure the Council continues to improve the quality of services it provides to residents.

11. STATUTORY POWER

11.1 Local Government Measure 2009.

Author: Shaun Couzens, Chief Housing Officer

Consultees: Cllr Gerald Jones, Deputy Leader and Cabinet Member for Housing

Cllr David Hardacre, Cabinet Member for Performance and Asset Management

Stuart Rosser, Interim Chief Executive

Nicole Scammell, Acting Director of Corporate Services and Section 151

Dan Perkins, Head of Legal and Democratic Services Colin Jones, Head of Performance and Property Services

Phil Davy, Head of Programmes

Kenyon Williams, Private Sector Housing Manager Graham North, Public Sector Housing Manager

Appendices:

Appendix 1 Improvement Object 6 Q2 Ffynnon Dashboard Report